

Welcome to the Lakeland Emergency Department

Our Goal
for your length of stay in the
Emergency Department is
3 hours or less

Because we want to provide you with an exceptional experience and keep you informed, we would like to show our Emergency Department process.

Throughout your care you will be moving to different rooms. This roadmap shows your movement and provides approximate times for your visit. Each patient's length of stay may be shorter or longer depending on what diagnostic testing, labs, and other procedures are ordered.

You may also be asked to describe your history and symptoms to multiple providers. This helps us work together as a team to provide you with exceptional care.

Arrival

1

Registration

We will ask specifically for your name, birthdate, and reason for your visit.

5-10 minutes

2

Triage

A nurse or ED Tech will get your vital signs and additional information about your condition.

10-20 minutes

3

Treatment Room

A Medical Provider and a nurse will assess your condition and discuss your medical history. You may be asked to change into a gown. The registrar will update your address, and financial information.

15-20 minutes

4

Procedures

Depending on your condition you may have an IV placed, your blood drawn, X-rays done, or receive medication.

30-90 minutes

5

Results Pending

A nurse, ED tech, or provider will update you on your wait time and assess your (dis)comfort level until your test results are complete.

1-2 hours

6

Diagnosis Plan

A medical provider will privately discuss your results and answer any questions you may have. The nurse will review your discharge instructions with you.

(If you are admitted to the hospital, the nurse will keep you informed of a bed assignment. This will take longer than being discharged.)

15-20 minutes

7

Discharge Desk

We may escort you here for check out.

5-10 minutes

Thank you for choosing Lakeland Health for your emergency needs. We strive to exceed your expectations and provide an exemplary experience.