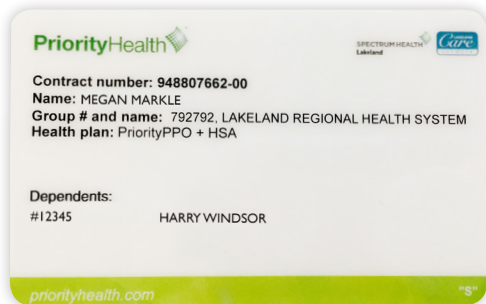


BENEFIT CHANGES RECAP

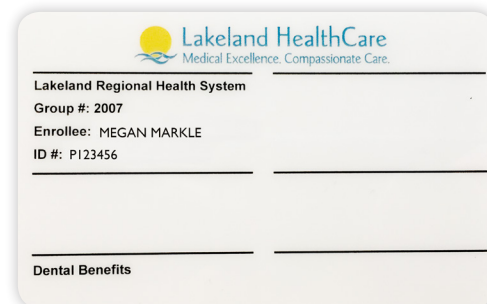
What cards should I have received?



The medical plan ID card from Priority Health arrived in mailboxes in January



The prescription drug ID card from Express Scripts arrived in mailboxes in January



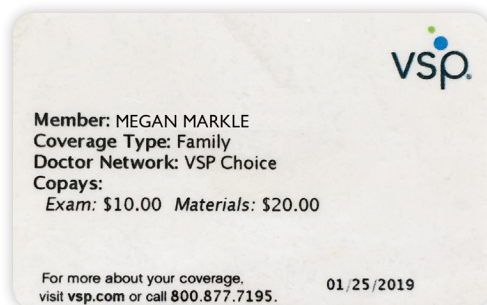
The dental only card from ASR arrived in mailboxes in January



If you continued your health savings account from last year, Fidelity will only issue a new debit card when the current card expires. If you are new to the health savings account, Fidelity will mail a debit card directly to you once you have opened your HSA with them.



If you elected the health care and/or dependent child care flexible spending account, the FSA debit card from Infinisource arrived in mailboxes in December



The only card that was not mailed was the vision card. VSP does not issue cards, but you can always download a card from their website at www.vsp.com

Who should I reach out to for help?

- **Benefits:**
Email Sheryl Paloucek at spaloucek@lakelandhealth.org
- **Wellness incentive:**
Email myhealth@lakelandhealth.org
- **PTO or payroll:**
Speak to your manager
- **Medical ID card:**
Call Priority Health at **(800) 956-1954**
- **Prescription card:**
Call Express Scripts at **(844) 818-8867**
- **Flex Spending card:**
Call Infinisource at **(866) 320-3040**
- **Dental:**
Email Sheryl Paloucek at spaloucek@lakelandhealth.org

Check your paystub in Workday to ensure everything is correct. This means everything from your market adjustment to your wellness incentive, depending on what applies to you. Everyone's situation is different, so be sure to check thoroughly.

Did you sign up with Priority Health's online portal myHealth? This is different from what you have with Lakeland. The myHealth portal helps you manage health information, plan documents, claims data, virtual visits, and more. Register at priorityhealth.com/myhealth

PCP and specialty visit co-pays are still \$30. Priority Health is working to correct this information on their website.