ANNUAL REPORT 2017

Truven Health Analytics | IBM Watson Health
15 TOP HEALTH SYSTEMS 2017

Lakeland Health
About Us

Lakeland Health is a not-for-profit, community-owned health system, which includes three hospitals, an outpatient surgery center, rehabilitation services, homecare, hospice and palliative care, long-term care, laboratory services, diagnostic imaging, and a number of primary and specialty physician practices.

The history of Lakeland dates back more than a century, when our hospitals first began meeting the needs of southwest Michigan residents. Today, we are proud to continue that tradition of service to our neighbors with excellent, compassionate care.

Mission

To enhance health and serve our community

Vision

To positively transform the health and health choices of those we serve and employ

Table of Contents

Message from the President .................................................. 1
Did You Know ........................................................................ 2
Financials ............................................................................. 4
Our Patients Say it Best [Ruth Firme-McMillen] ....................... 6
Join the Conversation ............................................................. 8
Our Patients Say it Best [Toby Marsh] ..................................... 10
The Future of Health Care ...................................................... 12
Community Partnerships ....................................................... 14
Year in Review ...................................................................... 16
Awards and Recognition ...................................................... 20
Lakeland Health Foundations ............................................... 22
Leadership .......................................................................... 26
Board of Directors ............................................................... 27
Medical Staff ........................................................................ 30
Contact Us ........................................................................... 32
Dear Friends,

In health care, change is constant, and now health care is changing faster than ever before. The good news is Lakeland is committed to keeping up with the changing times and overall, we’ve had a great year.

We have improved almost every quality measure that matters. This is evident by the fact that our overall performance is not just better than average – it’s better than most in our region, and better than most across the country. That fact came into sharp focus this year as Lakeland was recognized as a 15 U.S. Top Health System by Truven Health Analytics®, IBM Watson Health™.

But it doesn’t end there. Our work with Affirmant Health Partners, a state-wide clinically integrated network, has created opportunities to learn from others and share with others so they can learn from us. We have providers and nurses, as well as quality, information technology, and communications experts at Lakeland who are now connected with colleagues from across the state and working to align their collective efforts to improve the health and health care of the communities we serve.

At the same time, we have made significant strides in understanding and addressing, not only the healthcare needs, but the health status of those living throughout Michiana. That commitment has brought new people, new talent, new tools, and new collaborative relationships to Lakeland that will be leveraged to improve health outcomes of those we serve.

We’ve also made a significant investment in our community with the biggest facility addition in Lakeland’s history located on the Lakeland Medical Center, St. Joseph campus. The Pavilion will help us continue to provide exceptional care and recruit an exceptional team as we care for our patients now and into the next generation. The hole has been dug, the foundation piles are in place, concrete walls have been poured, and steel girders are defining the size and shape of the new building.

Although we’ve had quite a remarkable year, we’re continually looking ahead to what’s next. The start of 2018 will bring with it new strategies and goals, new lives to save, and more health to improve – because it’s what our friends and neighbors in Michiana deserve.

Sincerely,

[Signature]

Loren B. Hamel, MD
President & CEO
Lakeland Health
DID YOU KNOW?

Our People
• 4,160 team members provided clinical and support services at locations throughout southwest Michigan, making Lakeland Health Berrien County’s largest employer
• 1,030 volunteers provided nearly 87,956 hours of service
• 491 partner physicians and licensed providers covered a wide range of specialties

Our Facilities
Over 100 offices at 49 locations throughout southwest Michigan, including
• 3 hospitals
• 2 long-term care facilities
• 1 outpatient surgical center
• 1 cancer center
• 1 hospice residence
• 41 affiliate physician practice locations

Our Patients
In fiscal year 2017
• 1,630 babies born
• 58,134 inpatient days
• 87,999 homecare visits
• 79,909 emergency department visits
• 335,460 outpatient visits (not counting emergency department or homecare visits)
74,103 people learned about important wellness topics through *HealthCurrents* magazine

4,419 people followed Lakeland Health on Facebook

7,909 new people signed up for a MyChart account

249 people became certified in CPR/AED

197 people completed a free, online heart risk assessment

144 people attended babysitting classes

105 people attended free programs on pre-diabetes
A non-profit, community-owned organization, Lakeland Health is governed by a volunteer board of directors from southwest Michigan. The system reinvests a substantial portion of net income back into the community in the form of new and upgraded facilities, subsidized care, and free or low-cost outreach, education, and prevention programs. In all, Lakeland returns millions of dollars back to the community through programs and direct support of patients.

The hospitals of Lakeland have always offered essential healthcare services to everyone, regardless of their ability to pay. Lakeland continually works to create an integrated system of care that is accessible, affordable, compassionate, and responsible.

How Does Lakeland Use Funding?

Lakeland Health has always had a tenacious commitment to fiscal responsibility. We maintain a AA-bond rating through Standard & Poor and Fitch, which is exceptional for a hospital of our size, and limited geographic area, to achieve. This rating demonstrates our financial strength.

The graph below shows how Lakeland uses funding. Out of one dollar charged for services, we collect an average of 44 cents. The remainder is mostly government program shortfall, charity care, and write-offs.

- **2 cents** (New building and equipment) growth
- **3 cents** (New building and equipment) depreciation
- **16 cents** Supplies and other
- **23 cents** Wages and salaries
- **56 cents** Government program shortfall, write-offs, and charity
Community Benefits: OCTOBER 2015 – SEPTEMBER 2016*

In fiscal year 2016, Lakeland Health provided a total of $23.7 million in community benefits, including many that went beyond traditional patient care, to improve the quality of life in southwest Michigan.

*Note: Most recently available data

These Community Benefits Included:

- Free classes and presentations by medical professionals on important wellness topics, including mental health first aid, parenting, cancer, diabetes, heart disease, stroke, and smoking cessation
- Health Resource Library in Niles
- Parish and Senior Center nurses
- Affordable or free preventive health screenings for community members
- Special programs in area schools on health information
- Hands-on educational training for tomorrow’s healthcare leaders
- Community-building activities, such as mentoring, disaster preparedness, and the donation of time and resources to other local non-profit organizations
- Financial assistance or free or discounted care for people who cannot afford to pay for their own care and who are not eligible for public programs

2016 Community Benefit Inventory Uses of Funds

Total: $23.7 million

- Financial Assistance and Subsidized Care
  - $3.3 million | Health Professions Education
  - $2.6 million | Community Outreach
  - $0.2 million | Cash & In-Kind Contributions
  - $0.01 million | Community Building Activities

$17.6 million

Note: Most recently available data
Ruth Firme-McMillen knew breast cancer ran in her family. That’s why every year, like clockwork, she visited her doctor to get a routine mammography. And every year the results came back the same – all clear. That was until just before her 79th birthday, when the scan showed a lump which turned out to be Stage I breast cancer.

After receiving the startling news, Ruth turned to her family for guidance. “My niece had just gone through a battle with Stage II breast cancer and suggested that I seek out the care of general surgeon, Elizabeth Jeffers, [MD], who had recently traveled to Germany to become trained on a new surgical technique for breast cancer patients.”

Upon her initial consultation, Dr. Jeffers explained to Ruth that Lakeland had acquired a new form of therapy for treating breast cancer using the ZEISS® INTRABEAM intraoperative radiotherapy (IORT) system.

Ruth valued the time Dr. Jeffers took to explain everything to her. “She went over every detail very thoroughly and was extremely patient with me when I had questions, which means the world to someone facing a cancer diagnosis,” said Ruth. “Going into surgery I was confident this was the best course of treatment for me.”

After undergoing lumpectomy surgery to remove the cancer and other abnormal tissue from her breast, Ruth became the first patient at Lakeland to undergo IORT therapy. IORT delivers a single dose of radiation directly to the lumpectomy cavity while the patient is still asleep from the surgery.

“Traditionally, after patients undergo lumpectomy, they require five to six weeks of daily radiation treatment,” said radiation oncologist, Benjamin GIELDA, MD. “With this new treatment option, the single dose may replace weeks of radiation as well as improve the accuracy of therapy and help patients get back to their lives more quickly.”

Returning to her normal life is something Ruth is thankful for every day. “I woke up from the procedure feeling no pain or nausea,” she said. “What seemed scary to me at first turned out to be a rather minimal procedure. I can’t stress enough what a miracle it was to have this type of treatment available in our area.”
In October 2016, Lakeland Health became the first health system in the region (west Michigan and northern Indiana) to begin providing radiotherapy using the ZEISS® INTRABEAM intraoperative radiotherapy (IORT) system. Up until now, the treatment has only been offered primarily at large university medical centers and research hospitals.

To date IORT technology has saved patients:
- 1 year (52 weeks) of radiation therapy
- $1 million in healthcare costs

According to a recent Cancer Care Report, female breast cancer is the most common cancer site at Lakeland Health with 144 cases treated in 2016. Women who have been diagnosed with early stage breast cancer should talk with their physician about whether this treatment is right for them.

“I experienced very minimal side effects – it didn’t really even feel like I had surgery, to be honest. I suffer from migraines and undergoing surgery was less painful for me.”
– Patty Grau, Stevensville

“Going into surgery I was confident this was the best course of treatment for me.”
– Ruth Firme-McMillen
Berrien Springs

“My care team remained so positive throughout the entire experience. They were extremely confident in the technology available here at Lakeland and that made me feel very safe.”
– Kellie Tyler, Baroda

To learn more visit
www.lakelandhealth.org/IORT

Radiation Oncologist, Benjamin Gielda, MD
STAY CONNECTED!

Lakeland Health Social Media Highlights

Over 4,400 community members follow Lakeland Health on Facebook for the most up to date news, health information, patient stories, and more. Here are some of the most popular posts from the last fiscal year:

- **Most Engaging Video:** Mannequin challenge (118 likes)
- **Most Popular Patient Story:** Josh Frazee (10,346 people reached)
- **Most Shared Post:** IORT (50 shares)
Most Watched Live Stream:
New Lakeland Medical Center Pavilion groundbreaking (2,157 views)

Most Watched Physician Video Profile:
Mukund Shah, MD, Pediatrician (17,206 video views)

Most Popular News Item:
Top 15 (252 likes)

“This is awesome news for SW Michigan.”
Great news!”

Most Engaging Photo:
Project Search (111 likes, 28 love)

“Everybody loves Conner...he’s ALWAYS happy, very pleasant and spreads ‘sunshine’ wherever he goes!! Thanks for sharing him with us!!! 😊”

“Welcome to the Lakeland family Connor!”

“Welcome to the Lakeland family Connor!”
In 1987, as senior captain of the Lakeshore football team, it was beneficial for Toby Marsh to be big. Now, as a 47-year-old man and weighing 345 pounds, his weight was causing him to have high blood pressure, diabetes, back pain, and many other ailments.

“Growing up I never thought much of my weight because many of my family members were also overweight,” said Toby. “It didn’t seem like a problem.”

However, over the years his weight continued to increase and Toby and his high school sweetheart, Julie, were busy raising their three boys. Toby found himself focusing more on others instead of himself.

“I didn’t have energy to go on walks with my wife or to do work around the house and yard,” explained Toby.

As a shipping and receiving supervisor at Four Winds Casino, as well as a volunteer firefighter and EMT in
Royalton Township, Toby led a very busy life. As a result he wasn’t taking the time to fuel his body with the right food.

“My weight was holding me back in ways I wasn’t fully aware of,” said Toby. “I was always the guy driving the truck to the fire, not running into it.”

It wasn’t until Toby was at a doctor’s appointment that he noticed two words on his medical chart that made him look twice.

“Seeing the words ‘morbidly obese’ on my chart startled me,” said Toby. “It was in that moment I knew I needed to make a change.”

Toby first went to see a provider in Holland about weight loss surgery in late 2014. He went through the entire process and then was left in a lurch when they didn’t communicate his insurance information was due. Having missed that step of the program, Toby was forced to start over with the whole process.

“It was very frustrating and I was defeated,” said Toby. “I decided it wasn’t the right time for surgery.”

A year later, a friend of Toby’s told him about his great experience with bariatric surgeon, Michael Schuhknecht, DO, and the staff at the Lakeland Comprehensive Weight Loss Center. Toby reached out to the office for more information on their services and they recommended he attend one of the monthly Lose Weight…Find Health seminars.

“Dr. Schuhknecht’s presentation truly made an impact on me,” said Toby. “I knew I was ready.”

After going over the information he received at the seminar and doing extensive research of his own on different surgical options, Toby made an appointment with Dr. Schuhknecht to discuss his next steps. Together they decided that a vertical sleeve gastrectomy was his best option.

“The gastric sleeve was what fit best for myself, my family, and our lifestyle,” said Toby.

Over the course of the next few months Toby began to prepare for the surgery and was able to lose 20 pounds on his own. Since having the surgery in October of 2016, Toby has lost a total of 115 pounds and is off all diabetes and blood pressure medications.

“Not only has this surgery changed me physically and mentally, it’s been a huge financial relief,” said Toby. “I no longer have to pay for medications I was previously taking because I was overweight.”

Toby’s role as a volunteer firefighter has also changed drastically since his surgery.

“My mobility and flexibility has increased significantly,” he said. “Fitting through tight spaces and bear crawling through burning buildings is so much easier with that 115 pounds gone.”

Toby is not only feeling the physical difference from the weight loss but also the emotional benefits as well.

“Everyone has a touch of vanity and I now feel more confident walking into a room,” explains Toby. “I am proud of how I look. I would love to inspire or encourage others that are in the same situation I was. This surgery truly was life altering in the best way.”
A WORLD-CLASS FACILITY
Fit for a 15 Top U.S. Health System

Lakeland Health consistently ranks among the best in the nation for clinical quality. A larger sized health system does not necessarily result in better care. To stay on top, we are committed to invest in the best facilities, talented teams, and advanced services.

“Our hope is to positively transform the healthcare experience by offering the comforts of home, providing delightful customer service encounters, inspiring a sense of hope, and instilling confidence in quality of care. We will continue to deliver top decile quality while meeting the needs of our community, now, and for generations into the future.”

– Loren B. Hamel, MD
President & CEO

The Lakeland Medical Center Pavilion is a mission-critical project that will focus on high-tech modernizations and exceptional patient experiences. The facility will help recruit next generation physicians and surgeons, keep patients close to home, and continue to save more lives.

To see a 3D animation or get the latest news, visit [www.lakelandhealth.org/pavilion](http://www.lakelandhealth.org/pavilion)
Thanks to the collective generosity of Lakeland team members, individuals, and organizations throughout southwest Michigan, more than $5 million has been raised in support of the new Pavilion.

<table>
<thead>
<tr>
<th>Amount</th>
<th>Organization</th>
<th>Donor(s)</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1 million</td>
<td><em>Merlin and Carolyn Hanson</em></td>
<td>to fund the Hanson Heart Center</td>
<td></td>
</tr>
<tr>
<td>$500,000</td>
<td><em>Hanson Family Foundation</em></td>
<td>to fund the Hanson Heart Center</td>
<td></td>
</tr>
<tr>
<td>$500,000</td>
<td><em>Lakeland Health Auxiliary</em></td>
<td>for a new dining area for patients, staff, and community members</td>
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<tr>
<td>$500,000</td>
<td><em>Lakeland Health Foundation, St. Joseph/Benton Harbor</em></td>
<td>to fund construction of the street leading to the newly renovated Emergency Department</td>
<td></td>
</tr>
<tr>
<td>$385,000</td>
<td><em>Lakeland team members</em></td>
<td>to fund a garden area for patients, staff, and community members</td>
<td></td>
</tr>
<tr>
<td>$375,000</td>
<td><em>AEP Foundation</em></td>
<td>in support of second location for the Lakeland Center for Wound and Hyperbaric Medicine</td>
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<tr>
<td>$240,000</td>
<td><em>Frederick S. Upton Foundation</em></td>
<td>in support of the Margaret B. Upton Auditorium</td>
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<tr>
<td>$100,000</td>
<td><em>1st Source Bank</em></td>
<td>for new meeting space within in the Courtyard Café</td>
<td></td>
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<tr>
<td>$100,000</td>
<td><em>Emergency Physicians Medical Group (EPMG)</em></td>
<td>for the new Emergency Department waiting room</td>
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<tr>
<td>$100,000</td>
<td><em>Lynn and Mike Todman</em></td>
<td>to fund a transformative art installation</td>
<td></td>
</tr>
<tr>
<td>$75,000</td>
<td><em>Chemical Bank</em></td>
<td>for a commissioned artwork installation in the front entrance</td>
<td></td>
</tr>
<tr>
<td>$50,000</td>
<td><em>Radiology Associates of Berrien County</em></td>
<td>in support of the new imaging waiting room for patients</td>
<td></td>
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</tbody>
</table>

To support this project visit [www.lakelandhealthfoundations.org](http://www.lakelandhealthfoundations.org)
When nurses ask Dana Stevens to bring patients a warm blanket and a cup of water, it’s one of her favorite things to do. As a student intern at Lakeland Medical Center, St. Joseph through a partnership with Berrien RESA, Dana supports the Emergency Department staff, stocks medical supplies, and assists patients when needed. Her dream – to become a certified nursing assistant.

In 2016, Berrien RESA, an educational services agency, in coordination with area organizations, established Project SEARCH in Berrien County, a national program where students ages 18 and older with special needs gain real-life work experience. During their time at the host site, students obtain relevant, marketable skills to help them acquire experience needed in order to apply for a full-time job in the future.

In its first year at Lakeland Health, seven students participated in three, 10-week internship sessions in various departments including emergency, general stores, volunteer services, sterile processing, environmental services, patient transport, and nutrition services.

“Over the years I have felt that our county has been missing a program like this,” said Ken Fetke, instructor with Berrien RESA. “High school students with special needs need a little extra help to transition to adult life. Through this program, students become fully independent and are able to go out and perform these jobs with no assistance from us.”
In addition to the hands-on work experience, students attend classes to learn the basic skills they’ll need to obtain a job including writing a résumé, learning to verbally communicate their skills and qualifications, filling out job applications, reading an analog clock, using time cards and email, and researching potential jobs online.

“Each of the Project SEARCH interns have helped Lakeland look at diversity and inclusion from a different standpoint and truly understand what it means,” said Norma Tirado, Vice President of Human Resources, Information Technology, Organizational Transformation, and Chief Talent and Transformation Officer.

“I’ve never seen one single program have such a large impact on an organization, and I am thankful for all we’ve learned together along the way.”

Of the seven interns to complete the program, three have been offered employment opportunities at Lakeland Health including Jerry Coleman, Nutrition Services; Kenneth Schroeder, Central Processing; and Connor Craig, Volunteer Services.

Hear more from our team members and the Project SEARCH interns at [www.lakelandhealth.org/careers](http://www.lakelandhealth.org/careers)
Stonegate Dermatology, a Lakeland Health Affiliate opens within the Stonegate Medical Center and welcomes dermatologist, Riddhi Shah, DO. Prior to relocating to southwest Michigan, Dr. Shah completed a dermatology internship at the University Hospitals Richmond Medical Center in Richmond Heights, Ohio. She earned her medical degree from Midwestern University, Chicago College of Osteopathic Medicine in Downers Grove, Illinois.

Ear, nose, and throat (ENT) specialist, Dennis Thompson, MD, became the third physician in the state of Michigan to perform a new surgery designed to treat Eustachian tube dysfunction (ETD), a condition that leads to sensations of pain, pressure, or clogging inside the ear.

Patients now have the ability to consult with a physician using their Lakeland MyChart account as part of a new telehealth initiative. E-visits are available for patients suffering from low-intensity complaints, such as back pain, pink eye, cough, heartburn, and similar ailments.

Community members, government officials, and Lakeland team members gathered with golden shovels in hand to break ground on the new $160 million medical facility expansion located at Lakeland Medical Center, St. Joseph.
Surgical Specialists of St. Joseph, including the St. Joseph Vein Center, joined Lakeland Health, now known as Lakeland General Surgery, St. Joseph. General surgeons James Clancy III, MD, FACS; Glen Hastings, MD, FACS; and Dennis Rasbach, MD, FACS, will continue to see patients at the practice located at 2990 Niles Road in St. Joseph.

Lakeland Health, in partnership with Great Lakes Health Connect (GLHC), became the first hospital organization in Michigan to query patient immunization records held within the Michigan Care Improvement Registry (MCIR) directly from patients’ electronic medical records.

In honor of its successful use of health IT to improve patient care while reducing costs, Lakeland Health received Stage 7 revalidation on the HIMSS Analytics Electronic Medical Record Adoption Model (EMRAM)™ for its three hospitals and 15 of its 34 ambulatory clinics.

Southwestern Medical Clinic (SWMC) Christian Counseling and Psychological Services established a new satellite location on the lower level of Lakeland at Buchanan.
Women giving birth at Lakeland Medical Center, St. Joseph have a new option for managing pain while in labor. The hospital became one of only two in Michiana to offer nitrous oxide for patients giving birth.

New 3D mammography technology, also known as digital breast tomosynthesis, began at the Center for Outpatient Services, St. Joseph. Clinical studies have concluded that 3D mammography is able to detect 41 percent more invasive cancers at an early stage when compared to conventional 2D mammography. It also reduces the need for additional follow-up mammograms by 40 percent, reducing patient callbacks.

Pediatricians at Southwestern Medical Clinic, Stevensville, a Lakeland Health Affiliate began partnering with the University of Michigan Health System Department of Psychiatry to diagnose and treat children with behavioral issues locally through the Michigan Child Collaborative Care (MC3) Program.
Royal Philips, a global leader in health technology, announced an agreement with Lakeland Health to integrate the Philips IntelliVue Guardian Solution with automated Early Warning Scoring (EWS) at all three of the organization’s hospitals. Since implementing the technology the amount of rapid responses has increased significantly, with the number of cardiac and respiratory arrests decreasing by approximately 56 percent.

Redevelopment plans for the Watervliet PARCOURSE moved from vision to reality with the kick-off of a $125,000 fundraising campaign. Renovations will feature two quarter-mile loops with various exercise stations and are expected to begin in 2018 and be completed in several stages by the end of 2020.

Lakeland Health expanded cardiac services in southwest Michigan with the addition of Lakeland Cardiology, formerly known as Cardiology Southwest. Providers J. Douglas Huggett, DO, and April Huggett, PA, will continue to care for patients at the practice, located at 61 North St. Joseph Avenue in Niles, with a satellite location at 4077 South Cleveland Avenue in St. Joseph.
Honors from October 2016 – September 2017

Truven Health Analytics | IBM Watson Health

15 TOP HEALTH SYSTEMS 2017

Lakeland Health was named one of the nation’s 15 Top U.S. health systems by Truven Health Analytics®, part of the IBM Watson Health™ business. Truven Health Analytics is a leading provider of information and solutions to improve the cost and quality of health care.

Lakeland Health became one of only 29 hospitals in Michigan and 15 hospitals in Indiana to receive an “A” grade by The Leapfrog Group, ranking the organization among the safest hospitals in the United States.
The broadcast campaign “Get Back to Living the Life You Love” was named a bronze winner in the 37th Annual Telly Awards. The goal of the campaign, which portrayed a grandmother riding a bicycle alongside her grandson, was to encourage community members to not let joint pain limit them from the activities they enjoy and to seek out a Lakeland orthopedic surgeon.

The Lakeland Care Network Continuing Medical Education (CME) program became one of only 15 programs in Michigan to earn six-year Accreditation with Commendation from the Michigan State Medical Society (MSMS).

The Society of Thoracic Surgeons (STS) awarded Lakeland Health a distinguished three-star rating for its patient care and outcomes in medication administration in isolated coronary artery bypass grafting (CABG) procedures for the second year in a row. The three-star rating, which denotes the highest category of quality, places Lakeland among the elite for heart bypass surgery in the United States and Canada.

Lakeland Medical Center, St. Joseph was awarded The Joint Commission’s Gold Seal of Approval® for Primary Certification for Total Hip and Total Knee Replacement.

Lakeland Health was recognized with a Governor’s Award of Excellence on behalf of the organization’s work in four key areas including: diabetes management, heart health, adult immunizations, and lowering the risk of infections.
Established in 1984, the Lakeland Health Foundations have raised millions of dollars in gifts through the generosity of individuals, businesses, institutions, and other foundations. Over the past several years, these gifts have made an impact on four major capital projects as well as supported growth in many other areas of operations, such as scholarships, program support, and equipment purchases.

Did you know every dollar that comes through the Foundation has a 30-to-1 impact? This means that for every $1 million we raise through philanthropy, the hospital would need to generate $30 million in earnings. Needless to say, philanthropic support has significant power. Looking ahead we plan to continue to harness this power as we work to build a new Pavilion at Lakeland Medical Center, St. Joseph, a mission-critical project that will benefit our community in many ways.

Thank you to our generous donors! To learn more about how you help make a difference in your community, call (269) 927-5143 or visit www.lakelandhealthfoundations.org

**Community Wellness Endowment**

The Community Wellness Endowment was established to help support local non-profit organizations that promote community health in southwest Michigan. In fiscal year 2017, the endowment awarded $254,726 to ten organizations. Initiatives supported through the grants are as follows:

- Andrews University - $50,000
- Greater Niles Economic Development Corporation - $35,000
- Krasl Art Center - $5,000
- Lakeshore Public Schools - $15,000
- LOGAN Community Resources, Inc. - $10,000
- Michigan’s Great Southwest Strategic Leadership Council - $4,726
- Neighbor to Neighbor - $40,000
- Niles-Buchanan YMCA - $25,000
- Samaritan Counseling Center CENTER[ED] ON WELLNESS - $20,000
- Southwestern Michigan College Foundation - $50,000
Lakeland Health Foundations Highlights
(Events Held October 2016 – September 2017)

Taste Sensation Culinary Cook-Off raises $133,045 for Hanson Hospice Center

Hope Grows raised over $38,786 to support patients impacted by cancer

“New York, New York” Gala raises record $125,000 in support of new Pavilion

Run, Walk, and Rock participants raised $63,000 for Lory’s Place grief support services

Next generation of health leaders receive $126,194 in scholarships and grants

#GivingTuesday Movement raised $14,016 for sexual assault treatment
Lakeland Health Foundations Highlights
(Events Held October 2016 – September 2017)

**Gordon Knutson Memorial Golf Tournament**
raised $26,946 for Lakeland Hospital, Watervliet

**Embracing Hospice at Home Wine and Beer Tasting**
raised $77,000 to support hospice care

**Reflections Auction**
raised $146,000 in support of Lory’s Place grief support services

Foundations Board Members

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Senior Leadership
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About Our Medical Staff

Lakeland Health is proud to work with physicians and providers throughout southwest Michigan. Our medical staff includes 491 dynamic and expert medical professionals. Last year, 40 new physicians (MDs and DOs) joined the medical staff as well as 33 allied health professionals, including physician assistants, nurse practitioners, certified nurse midwives.

Medical Staff Officers

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Karen Zienert, MD
Obstetrics/Gynecology
Contact Us

General Information:
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(269) 983-8300

Website:
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Post a comment to Facebook:
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Call this toll-free number for physician referrals

Scheduling:
(800) 791-2810

You can avoid potential wait times by scheduling an appointment for laboratory tests or diagnostic imaging. Ask your physician for more information.

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